

Cancellation Policy

Theme suites

All theme suites are pre-paid. A minimum **5-day** cancellation notice is required in order to receive a refund. If not cancelled at least 5 days in advance, your payment will be forfeited.

Conventional boarding

Prepayment is required only when booking during a holiday. A minimum **5-day** cancellation notice is required in order to receive a refund. If not cancelled at least 5 days in advance, your payment will be forfeited.

Holiday Reservations

* Full payment is required when reserving on holidays for all lodging including suites and conventional boarding. Deposit refunds will only be issued if a **5-day cancellation notice** is given.

We recognize the following as holidays:

**New Year's Eve and Day/ Spring Break/ Memorial Day Weekend/ July 4th/ Labor Day
Weekend/ Fall Break/ Thanksgiving/ Christmas Eve and Christmas Day**